

THE WELLCARE GROUP OF COMPANIES  
EDI TRANSACTION SET  
837P X12 HEALTH CARE  
CLAIM PROFESSIONAL  
ASC X12N VERSION 5010A1  
COMPANION GUIDE

**Inbound**  
**837 Professional**  
**Claims Submission**

---

Table of Contents

Table of Contents .....	2
<b>REVISION HISTORY</b> .....	3
<b>CONTACT ROSTER</b> .....	3
<b>INTRODUCTION</b> .....	4
The 837 Professional Healthcare Claim TR3 Implementation Guides (IG) .....	4
<b>State Affiliation</b> .....	5
<b>Front-End WEDI SNIP Validation</b> .....	5
WEDI SNIP Level 1: EDI Syntax Integrity Validation .....	5
WEDI SNIP Level 2: HIPAA Syntactical Requirement Validation .....	6
WEDI SNIP Level 3: Balancing Validation .....	6
WEDI SNIP Level 4: Situational Requirements .....	6
WEDI SNIP Level 5: External Code Set Validation .....	7
WEDI SNIP Level 7: Custom Health Plan Edits .....	7
<b>Paper Claim Submission:</b> .....	7
<b>Electronic Submission</b> .....	8
File Size Requirements .....	8
Submission Frequency .....	8
Fee for Service Clearinghouse Submitters .....	8
Encounter File Upload for Direct Submitters .....	8
<b>THE PLAN SPECIFIC INFORMATION</b> .....	9
Highlighted Business Rules .....	9
Patient (Dependent): .....	9
Provider: .....	9
Patient Control Number: .....	9
Subscriber Gender: .....	9
Prior Authorizations and/or Referral Numbers: .....	10
Valid National Provider Identifiers (NPI) .....	10
Corrected Claim Submission .....	10
Coordination of Benefits (COB) and Adjudication Information - MOOP .....	10
National Drug Code (NDC) – Medicaid Claim Submission Only .....	10
<b>FTP PROCESS for Production, Encounters, and Test files</b> .....	11
Secure File Transfer Protocol .....	11
Reporting States Notes: .....	12
<b>FURTHER CLAIM FIELD DESCRIPTION</b> .....	18
<b>ATTACHMENT A</b> .....	29
Glossary .....	29
<b>ATTACHMENT B</b> .....	31
999 Interpretation .....	31
Accepted 999 .....	31
Rejected 999 .....	31
Partial 999 .....	31
<b>The WellCare Group of Companies (The Plan)</b> .....	33

## REVISION HISTORY

Date	Rev #	Author	Description
06/11/2010	1.0 Review	Craig Smitman	State Review
02/25/2011	1.01 Update	Craig Smitman	Updated Verbiage for errata dates
02/25/2011	1.01 Update	Craig Smitman	Updated the Clearinghouse verbiage
02/25/2011	1.01 Update	Craig Smitman	Updated the File Size Requirements
06/14/2011	1.02 Update	Craig Smitman	Updated the Verbiage for COB – MOOP
06/20/2011	1.02 Update	Craig Smitman	Updated the Verbiage to add the all the “Plans” and added a page that has all the Plans names on it.
12/19/2011	2.0 Review / Update	Lee Falk	Updated the Guide with Business Requirements
12/27/2011	2.01 Update	Craig Smitman	Updated the Guide with KY Requirements and small revisions
04/10/2012	2.02 Update	Craig Smitman	Updated the Guide with KY Recommendations from issues documentation and also used KY updated State Verbiage from their Companion Guide

## CONTACT ROSTER

Trading Partners and Providers; Questions, Concerns, Testing information please email the following	
<b>EDI Coordinator</b>	
<a href="mailto:EDICoordinator@wellcare.com">EDICoordinator@wellcare.com</a>	Multi groupsupported email distribution
<b>EDI Testing</b>	
<a href="mailto:EDITesting@wellcare.com">EDITesting@wellcare.com</a>	Multi groupsupported email distribution

## INTRODUCTION

The WellCare Group of Companies (“the Plan”) used the standard format for Claims Data reporting from Providers and Trading Partners (TPs). The Plan X12N 837 Professional Claim “Companion Guide” is intended for use by the Plan’s Providers and TPs in conjunction with HIPAA ANSI ASC X12N Technical Report Type 3 Electronic Transaction Standard (Version – TR3) and its related errata X222A1 Implementation Guide.

The Reference HIPAA TR3 for this Companion Guide is the ANSI ASC X12N 837P TR3 Version – 005010X222 and its related errata X222A1

- UAT 5010 X222A1 Start Date – 9/1/2011 for inbound FFS claims
- Production 5010 X222A1 Start Date – 01/01/2012 for inbound FFS claims
- Production 5010 X222A1 Mandate Date – 4/1/2012 for inbound FFS claims

The Plan’s Companion Guides have been written to assist those Providers and Vendors who will be implementing the X12 837 Healthcare Claim Professional transactions but does not contradict, disagree, oppose, or otherwise modify the HIPAA Technical Report Type 3 (TR3) in a manner that will make its implementation by users to be out of compliance.

Using this Companion Guide does not mean that a claim will be paid. It does not imply payment policies of payers or the benefits that have been purchased by the employer or subscriber. This Companion Guide clarifies the HIPAA-designated standard usage and must be used in conjunction with the following document:

### **The 837 Professional Healthcare Claim TR3 Implementation Guides (IG)**

To purchase the IG contact the Washington Publishing company at [www.wpc-edi.com](http://www.wpc-edi.com)

This Companion Guide contains data clarifications derived from specific business rules that apply exclusively to claims processing for the Plan. Field requirements are located in the ASC X12N 837P (005010X222A1) TR3 Implementation Guide.

Submitters are advised that updates will be made to the Companion Guides on a continual basis to include new revisions to the web sites below. Submitters are encouraged to check our website periodically for updates to the Companion Guides.

## State Affiliation

This Guide covers further clarification to Providers and Trading Partners on how to report claims to the Plan. The Plan provides services in the following states:

Connecticut – Medicare/Medicaid  
Florida – Medicare/Medicaid  
Georgia – Medicare/Medicaid  
Hawaii – Medicare/Medicaid  
Illinois – Medicare/Medicaid  
Indiana – Medicare  
Kentucky – Medicaid  
Louisiana – Medicare  
Missouri – Medicare/Medicaid  
New York – Medicare/Medicaid  
New Jersey – Medicare  
Ohio – Medicare/Medicaid  
Texas – Medicare

## Front-End WEDI SNIP Validation

The Front-End System, utilizing EDIFECs Validation Engine, will be performing the Workgroup for Electronic Data Interchange (WEDI) Strategic National Implementation Process (SNIP) Validation. Any claims that do not pass WEDI SNIP Validations will be rejected. Below are a few examples of the Health Plans SNIP level requirements:

### WEDI SNIP Level 1: EDI Syntax Integrity Validation

- Syntax errors also referred to as Integrity Testing, which is at the file level. This level will verify that valid EDI syntax for each type of transaction has been submitted. When these errors are received the entire file will be rejected back to the submitter. Errors can occur at the file level, batch level within a file or individual claim level. It is therefore possible that an entire file or just part of a file could be rejected and sent back to the submitter when one of these errors is encountered.

Examples of these errors include but not limited to:

- Invalid date or time
- Invalid telephone number
- The data element is too long (i.e. the claim form field expects a numerical figure 9 characters long but reads 10 or more characters)
- Field 'Name' is required on the Reject Response Transaction (i.e. Field 'ID' is missing. It is required when Reject Response is "R")
- The sign is not allowed as a value (i.e. date of service is expected to a numerical only format of MM/DD/CCYY and is entered improperly)

## WEDI SNIP Level 2: HIPAA Syntactical Requirement Validation

- This level is for HIPAA syntax errors. This level is also referred to as Requirement Testing. This level will verify that the transaction sets adhere to HIPAA Implementation guides.

Examples of these errors include but not limited to:

- Social Security Number is not valid
- Procedure Date is required when ICD-9-CM Code is reported
- Claim number limit per transaction has been exceeded
- 'Name' is required when ID is not sent
- Revenue Code should not be used when it is already used as a Procedure Code
- NPI number is invalid for 'Name'
- State code is required for an auto accident
- Employer Identification Number (EIN) is invalid
- Missing/invalid Patient information. Member identification missing or invalid. Patients city, state, or zip is missing or invalid
- Invalid character or data element. The data element size is invalid or has invalid character limits
- Missing NPI. WellCare requires NPI numbers on claims as of May 23rd, 2008 in accordance with HIPAA guidelines. A NPI must be a valid 10 digit number.
- Legacy ID still on claim. Legacy numbers include Provider IDs, Medicaid and Medicare IDs, UPIN and State License numbers. All legacy numbers need to be removed from claims

## WEDI SNIP Level 3: Balancing Validation

- This level is for balancing of the claim. This level will validate the transactions submitted for balanced field totals and financial balancing of claims.

Examples of these errors include but not limited to:

- Total charge amount for services does not equal sum of lines charges and
- Service line payment amount failed to balance against adjusted line amount

## WEDI SNIP Level 4: Situational Requirements

- This level is for Situation Requirements/Testing. This level will test specific inter-segment situations as defined in the implementation guide, where if A occurs, then B must be populated.

Examples of these errors include but not limited to:

- If the claim is for an auto accident, the accident date must be present
- Patient Reason for Visit is required on unscheduled outpatient visits
- Effective date of coverage is required when adding new coverage for a member
- Physical address of service location is required for all places of service billed
- Referral number is required when a referral is involved
- Subscriber Primary ID is required when Subscriber is the Patient
- Payer ID should match to the previously defined Primary Identifier of Other Payer

## WEDI SNIP Level 5: External Code Set Validation

- This level only validates the code sets but also make sure the usage is appropriate for any particular transaction and appropriate with the coding guidelines that apply to the specific code set.

Examples of these errors include but not limited to:

- Validates CPT code
- ICD-9
- Zip code
- National Drug Code (NDC)
- Taxonomy Code validation
- State code
- Point of Origin for Admission or Status codes Box 15 (UB-04)
- Adjustment Reason Codes and their appropriate use within the transaction

## WEDI SNIP Level 7: Custom Health Plan Edits

- This level is intended for specific Business Requirements by the Health Plan that is not covered within the WEDI SNIP and the Implementation Guide.

## Paper Claim Submission:

- All paper claims are subjected to WEDI SNIP Validation, as stated above. The Health Plan requires a “Clean Claim” submission for all paper claims. This means that the claims must be in the nationally accepted HIPAA paper format along with the standard coding guidelines with no further information, adjustments, or alteration in order to be processed and paid by the Health Plan.
  - Paper claims must be submitted on the original “red claims” Approved OMB-0938-0999) Form CMS-1500 (08-05) OR UB-04 claim forms with “drop out” red ink. These forms are available for purchased on the CMS website.
  - In addition to CMS, mandating the use of Red Claims, the Health Plan requires certain standards, since all Paper claims are read through Optical Character Recognition (OCR) software. This technology allows the Health Plan to process claims for higher accuracy and speed.
    - All forms should be printed or typed in **large, capitalized black font**.
    - The font theme should be Arial with a font type of 10, 11, or 12
  - The Health Plan will not accept the following:
    - Hand-written claims
    - Faxed or altered claim forms
    - Black and white copied forms
    - Out-dated CMS claim forms

## Electronic Submission

The Plan can only process One (1) ISA GS and IEA GE Segments per File sent. The Plan can process Multiple ST & SE Transactions of the Same Transaction Type with in the ISA GS and IEA GE Segments

Professional Fee for Service (FFS) Claims submitted using the TS3 format must be in a separate file from all Encounter reporting.

When sending Professional FFS Claims, the Plan expects the BHT06 to be:

- FFS Claims Identifier has to be set to **"CH"** (Chargeable).
- Encounters Claims Identifier has to be set to **"RP"** (Reporting). See the Encounter Companion Guides for complete details on files and validation requirements.
- The Plan will not process **"31"** (Subrogation Demand) Claims. These claims will be Rejected

## File Size Requirements

The following list outlines the file sizes by transaction type:

Transaction Type	Testing Purposes	Production Purposes
837 formats – FFS claims	50-100 claims	< 5000 claims per ST/SE. 10 ST/SE per file.

## Submission Frequency

We process files 24 by 7 - 365 days per year.

## Fee for Service Clearinghouse Submitters

All Fee for Service (FFS) Providers and Vendors must send their claims through a Clearinghouse. See the Plan's Quick Reference Guide (QRG) for the Preferred Clearinghouse's contact information along with the Payer ID number. Also, most clearinghouses can exchange data with one another, and generally have a trading partner agreement with each other. Please contact your clearinghouse for the Plan Payer ID to use for Claim Routing and any other pertinent ID's.

## Encounter File Upload for Direct Submitters

The Plan has a Secured FTP site for Encounter EDI files submission. All production files should be submitted to the following Secure FTP site <https://edi.wellcare.com/human.aspx>. Please refer to the Encounter Companion Guides for complete details on files and validation requirements.



## THE PLAN SPECIFIC INFORMATION

### Highlighted Business Rules

#### Patient (Dependent):

The Plan will reject and will Not Pay any Fee for Service (FFS) claims, which have been indicated that the Patient is the Dependent. These Loops consist of the following:

- Patient Hierarchical (2000C) Loop
- Patient Name (2010CA) Loop

All Newborn and Dependents must have Medicaid or Medicare ID as per the States and CMS requirements. The Members IDs must be in the Subscriber Loops that consist of the following:

- Subscriber Hierarchical (2000B) Loop
- Subscriber Name (2010BA) Loop
- Payer Name (2010BB) Loop

#### Provider:

- The Billing Provider Name in Loop 2010AA must be a Billing agent, the Provider or Vendor that will receive the Payment in the 835 transaction for Fee for Service (FFS) Claims.
- The Taxonomy Code within the Billing Provider Hierarchical Level (2000A) Loop (PRV) Segment is required for all Fee for Service (FFS) claim submissions. The Taxonomy reported on the claim must match the Billing Provider's specialty, which is maintained by the National Uniform Claim Committee (NUCC).
- Providers who perform care of services must be identified within the Rendering Provider Loop (2310B), when the Rendering Provider is not the same in the Billing Provider Name (2010AA) Loop. If the Billing Provider (2010AA) and the Rendering Provider are the same, do not populate Loop 2310B. When using the 2310B Loop, the Plan requires that the Taxonomy Code to be populated in the PRV Segment. The Taxonomy code must match the Rendering Provider's specialty, which is maintained by the National Uniform Claim Committee (NUCC).
- The Plan requires the Name and Physical Address where Services were rendered in Service Facility Location Name in Loop 2310C. This Loop must Not Contain a P.O. Box in the Address (N3) Segment.

#### Patient Control Number:

The Plan requires that the Patient Control Number in the Claim Information (2300) Loop (CLM01) Segment be unique for each claim submitted.

#### Subscriber Gender:

The Plan will reject any claim that has the Subscriber Gender Code in the Subscriber Demographic Information (2010BA) loop as "U" – Unknown. This Element must be "F" – Female or "M" – Male.

### **Prior Authorizations and/or Referral Numbers:**

The Plan requires all submitters to send the Prior Authorizations and/or Referral Numbers when assigned by the Plan. The Plan will deny any services as “Not Covered,” if the services require an Authorization and/or Referral.

### **Valid National Provider Identifiers (NPI)**

All Submitters are required to use the National Provider Identification (NPI) numbers that is now required in the ANSI ASC X12N 837 as per the 837 Professional (TR3) Implementation Guide for all appropriate Loops.

### **Corrected Claim Submission**

#### **Replacement (Adjustment) Claim or Void/Cancel Claim**

When submitting a “Corrected Claim”, use the appropriate Claim Frequency Type Code in the CLM05-3 segment. Please indicate whether for Replacement (Adjustment) of prior claim “7” or a Void/Cancel of prior Claim “8”.

Also, Per the Implementation Guide – when “7” or “8” is utilized as Claim Frequency Type Code for Replacement or Void/Cancel of Prior Claim Submission, the Claim Level information in Loop 2300 and segment REF with a F8 qualifier must contain the Plan’s Claim Control Number or The Plan’s Van Trace (formally known as the Original Reference Number).

### **Coordination of Benefits (COB) and Adjudication Information - MOOP**

All Submitters that Adjudicate Claims for the Plan HMO or have COB information from other payers are required to send in all the Coordination of Benefits and Adjudication Loops as per the Coordination of Benefits 1.4.1 section within the 837 Professional (TR3) Implementation Guide.

Providers and Vendors must have the 837 Professional (TR3) Implementation Guide in conjunction with this Companion Guide to create the Loops below correctly.

The required Loops and Segments that are needed to be sent for a Compliant COB are as follows:

- Other Subscriber Information (2320) Loop
- Other Subscriber Name (2330A) Loop
- Line Adjudication Information (2430) Loop
  - For Out of Pocket amounts, utilize Loop ID 2430 220 Position 300 Data Element 782 for Patient Responsibility
  - This includes Co-Insurance, Co-Pays and Deductibles – Please refer to Code Set 139: for the correct Claim Adjustment Reason Code

### **National Drug Code (NDC) – Medicaid Claim Submission Only**

Per the 837 Professional (TR3) Implementation Guide, all Submitters are required to supply the National Drug Code (NDC) for all HCPCS J-codes submitted on the claim. The NDC must be reported in Loop 2410 Segment LIN03. Also, per the Implementation Guide, the Drug Quantity and Price also must be reported within the CTP segment. The Plan utilizes the First Data Bank (FDB) and CMS to validate the NDC codes for the source of truth.

## **Transportation Vendors**

All Transportation Vendors must now use the Ambulance Pick-Up (2310E) and Drop-Off Location (2310F) Loops. Only one claim can be submitted per One Way Trip.

The Physical Address is required for the Pick-up/Drop-off Location. Any PO Box information within this segment will be rejected.

## **FTP PROCESS for Production, Encounters, and Test files**

### **Secure File Transfer Protocol**

MOVEit<sup>®</sup> is the Plan's preferred file transfer method of transferring electronic transactions over the Internet. It has the FTP option or online web interface.

Secure File Transfer Protocol (SFTP) is specifically designed to handle large files and sensitive data. The Plan utilizes Secure Sockets Layer (SSL) technology, the standard internet security and SFTP ensures unreadable data transmissions over the Internet without a proper digital certificate.

- Registered users are assigned a secure mailbox where all reports are posted. Upon enrollment, they will receive a login and password.

In order to send files to the Plan submitters need to have an FTP client that supports AUTH SSL encryption.

The AUTH command allows the Plan to specify the authentication mechanism name to be used for securing the FTP session. Sample FTP client examples are:

- WS\_FTP PRO<sup>®</sup> (The commercial version supports automation and scripting)
  - WS\_FTP PRO<sup>®</sup> has instructions on how to connect to a WS\_FTPServer using SSL.
- Core FTP Lite<sup>®</sup> (The free version supports manual transfers)
  - Core FTP Lite<sup>®</sup> has instructions on how to connect to a WS\_FTPServer. Additionally, the Plan can provide setup assistance.

Reporting States Notes:

**Illinois State Notes:**

**Transportation Notes:**

Transportation claims, emergency and non-emergency, must report specific information about the trip in the NTE 2300 Loop. The State code, Vehicle License Number, Origin Time, and Destination Time must be reported in Loop 2300 Claim Note, NTE02 element. The information contained in this field will apply to all service sections unless overridden in the 2400 Loop.

**NTE01:** Value "ADD"

**NTE02:** State or Province Code, Vehicle License Number, Origin Time, Destination Time

**Example:**

NTE\*ADD\* IL,12345678,1155,1220 and must follow this format:

- Each field must be separated with a comma.

The length for each field is listed below:

Length	Description
2	State or Province Code (Use Code source 22: States and Outlying Areas of the U.S.)
8	Vehicle License Number
4	Origin Time Time expressed in 24-hour clock time as follows: HHMM, where H = hours (00-23), M = minutes (00-59).
4	Destination Time Time expressed in 24-hour clock time as follows: HHMM, where H = hours (00-23), M = minutes (00-59).

NOTE: The State or Province Code, Origin Time and Destination Time fields **must** contain the length per field as listed above. Vehicle license number may vary from 1 to a maximum of 8 characters. If the license plate number is less than 8 characters, left justify and space fill.

**Transportation Modifiers – Emergency Transportation Claims**

Place Codes for origin and destination will be reported using Procedure Modifiers, and they will be reported with each procedure code billed. The one-digit modifiers are combined to form a two-digit modifier that identifies the transportation provider's place of origin with the first digit, an

Modifier	Description
D	Diagnostic or therapeutic site, other than P or H when used as an origin code
E	Residential facility
H	Hospital
N	Skilled nursing facility
P	Physician's office
R	Residence
S	Scene of accident or acute event
X	Destination code only, intermediate stop at physician's office on the way to the hospital.

**Transportation Modifiers – Non-Emergency Transportation Claims**

Place Codes for origin and destination will be reported using Procedure Modifiers, and they will be reported with each procedure code billed. The one-digit modifiers are combined to form a two-digit modifier that identifies the transportation provider’s place of origin with the first digit, and the destination with the second digit.

Non-emergency transportation claims must contain HIPAA compliant modifiers. This will require the provider to **map the HFS proprietary codes to the HIPAA codes accepted by HFS** as shown below. The allowable values of these Modifiers for Illinois Medicaid are:

HFS Proprietary Code	HIPAA Modifier Accepted by HFS	Description
E F G	D	Diagnostic or therapeutic site, other than P or H
B C	H	Hospital
A	P	Physician’s office
H I K	R	Residence

For example, if the patient is transported from his home (“K”) to a physician’s office (“A”), the “K” will be changed to an “R” and the “A” changed to a “P”, so the modifier reported on the 837P will be “RP”.

NOTE: Continue to report HFS’s proprietary codes (“KA” in this example) on paper claims.

**Taxonomy:**

The providers must report in *PRV03* of the 2000A Loop the billing provider taxonomy code. For HFS, the provider taxonomy code will be utilized to derive the Department’s unique categories of service. For additional detail on Taxonomy codes, refer to Appendix 5 of Chapter 300 Provider Handbook for Electronic Processing.

**Georgia State Notes:**

Any interest paid for the claim should be reported in a 2330 (Other Subscriber Information) Loop CAS (Claim Level Adjustment) segment with appropriate CAS codes.

**NOTE:** do not report interest paid as a separate line item on the Claim / Encounter.

## Florida State Notes:

### Private Transportation:

Private Transportation providers are currently required to submit start and stop time information on the claim. This information provides a means to distinguish between services submitted for the same recipient on the same day. The X12N 837 Professional transaction does not provide the capability for providers to submit start and stop times. Private Transportation claims will use two modifiers instead of start and stop times.

The values are:

D	Diagnostic or therapeutic site other than "P" or "H"
E	Residential, domiciliary, custodial facility (nursing home, not a skilled nursing facility)
G	Hospital-based dialysis facility (hospital or hospital-related)
H	Hospital
I	Site of transfer (for example, airport or helicopter pad) between types of ambulance
J	Non-hospital-based dialysis facility
N	Skilled nursing facility (SNF)
P	Physician's office (includes HMO non-hospital facility, clinic, etc.)
R	Residence
S	Scene of accident or acute event
X	Intermediate stop at physician's office in route to the hospital (includes HMO non-hospital facility, clinic, etc.)

**Note: Modifier X** can only be used as a designation code in the second modifier position.

The Origin and Destination codes will be billed together as a two-character modifier to provide combinations to uniquely identify services billed on the same day. If the provider needs to utilize the same procedure code and origin/destination modifier for the same recipient on the same day, a second modifier will be billed with the value of '76' (Repeat Procedure by Same Physician).

**Note about Round Trip:** A round trip means that the patient was picked up, taken somewhere, and returned to the same place they were picked up. There are only two legs to a round trip, going out and coming back. If you made a trip with three legs (going out, going somewhere else, coming back) that is not a round trip.

a. To bill a round trip if you bill for a base rate and mileage:

- (1) Round trips will be billed with Ambulance Transport Code "X" in Loop2300 CR1

(2) Bill only one line for mileage (unless you have a known exception). The modifier for origin and destination should reflect the pick-up point and the stop point (e.g., Home to Doctor is a modifier of RP).

(3) If you bill a base rate, you will send that line item once. For wheelchair van and stretcher van, submit total charges of two times your base rate on this line item.

b. To bill a round trip if you bill for a base rate only:

(1) Round Trips will be billed with Ambulance Transport Code 'X' in Loop2300 CR103.

(2) Bill only one line item for base rate. The modifier for origin and destination should reflect the pick up point and the stop point (e.g., Home to Doctor is a modifier of RP). For wheelchair van and stretcher van, submit total charges of two times your base rate on this line item.

**Note about Multi-Leg trips:** A trip that had multiple segments and is not a round trip as described above, each segment must be billed as a separate line item.

a. To bill a multiple leg trip if you bill for a base rate and mileage

(1) Multiple leg trips will be billed with Ambulance Transport Code „I” in Loop 2300 CR103.

(2) Bill one line item for each segment of mileage. The modifier for origin and destination should reflect the start point and the stop point for

(3) All one line item for each segment of base rate. The modifier for origin and destination should reflect the start point and the stop point for that leg of the trip.

b. To bill a multiple leg trip if you bill for a base rate only:

(1) Multiple leg trips will be billed with Ambulance Transport Code in Loop 2300 CR103.

(2) Bill one line item for each segment of base rate. The modifier for origin and destination should reflect the start point and the stop point for that leg of the trip.

**Commonwealth of Kentucky Notes:**

1. Transportation Providers must enter the required information in loop 2400 NTE02 data element (Previously billed in the 2300 NTE02):
  - Time of Pickup (Format is HHMM) Must be preceded by a qualifier of PT, (PTHHMM); and,
  - Location of Pickup and Destination Code within the new MMIS will be billed as a modifier.(Please see Transportation Billing Manual for valid Modifiers).
2. Preventive Care Providers who bill claims that require a seven position school ID must enter that number in loop 2400, NTE02 data element (Previously billed in the 2300 NTE02):
  - School Location Identifier: 7 position values must be preceded by a qualifier of ST,(STxxxxxxx).
3. All Providers billing Early Periodic Screening, Diagnosis and Treatment Procedures (EPSDT) must use disposition codes when abnormal conditions are found. Please refer to the Billing Instructions for the applicable disposition codes. The disposition codes must be placed in loop 2400 NTE02 data element:
  - Disposition Code: Each disposition code must be a length of 2. Up to 3 occurrences can be billed. Must be preceded by a qualifier of DC, (DCxxxxxx).
4. School-Based Health Service Providers who bill claims that require Number of Students or Number of Students and 3 positions Employee ID must enter those values in loop 2400, NTE02 data element. If Number of Students and Employee ID are submitted each value must be preceded by the appropriate qualifier and separated with a comma (.). If only sending Number of Students or Employee ID do not send the comma (,) after the data. Local modifier codes were also billed with the number of students for dates of service prior to 10/16/03. Local modifiers will not be used within the new MMIS.
  - Number of Students: Valid values 1-6, preceded by a qualifier of SB, (SBx);
  - Employee ID: 3 position value preceded by a qualifier of EI, (EIxxx);
    - Example of both values being billed: SBx,Eixxx; and,
    - Example of single value being billed: SB2.
5. Community Mental Health Center and Substance Abuse Providers who bill claims that require a 4 position Employee ID must enter that number in loop 2400, NTE02 data element :
  - Employee ID: 4 position value preceded by a qualifier of EI, (EIxxxx)
6. All Providers who bill claims that require “EPSDT Referral Codes” and/or “Vaccine Codes” must enter those values in loop 2400, NTE02 data element. If EPSDT Referral Codes and Vaccine Codes are submitted each must value be preceded by the appropriate qualifier and separated with a comma (.). If only sending EPSDT Referral Code or Vaccine Code do not send the comma (,) after the data.



- EPSDT Referral Codes: Each EPSDT Referral code must be a length of 2. Up to 3 occurrences can be billed. Must be preceded by a qualifier of RC, (RCxxxxxx);
- Vaccine Codes: Each Vaccine code must be a length of 2. Up to 3 occurrences can be billed. Must be preceded by a qualifier of VC, (VCxxxxxx);
  - Example of both values being billed: RCxx,VCxxxx; and,
  - Example of single value being billed: VCxx.

FINAL

## DESIGNATOR DESCRIPTION

M- Mandatory - The designation of mandatory is absolute in the sense that there is no dependency on other data elements. This designation may apply to either simple data elements or composite data structures. If the designation applies to a composite data structure then at least one value of a component data element in that composite data structure shall be included in the data segment.

R- Required - At least one of the elements specified in the condition must be present.

S – Situational - If a Segment or Field is marked as “Situational”, it is only sent if the data condition stated applies.

## FURTHER CLAIM FIELD DESCRIPTION

Refer to the IG for the initial mapping information. The grid below further clarifies additional information the Plan requires.

Interchange Control Header:						
Pos	Id	Segment Name	Req	Max Use	Repeat	Notes
	ISA06	Interchange Sender ID	M	1		For Direct submitters Unique ID assigned by the Plan. Example: 123456 followed by spaces to complete the 15-digit element  For Clearinghouse submitters please use ID as per the clearinghouse
	ISA08	Interchange Receiver ID	M	1		For Direct submitters Use “WELLCARE” <b>Note:</b> Please make sure the Receiver ID is <b>left justified</b> with <b>trailing spaces</b> for a total of 15 characters. Do not use leading ZEROS.  For Clearinghouse submitters please use ID as per the clearinghouse.
Functional Group Header:						
	GS02	Senders Code	M	1		For Direct submitters Use your existing the Plan Submitter ID <b>or</b> the trading partner ID provided during the enrollment process.  For Clearinghouse submitters please use ID as per the clearinghouse
	GS03	Receivers Code	M	1		For Direct submitters Use WC ID “WELLCARE”  For Clearinghouse submitters please use ID as per the clearinghouse

The WellCare Group of Companies  
5010 837P Claims  
Companion Guide

<b>Header:</b>						
<b>Pos</b>	<b>Id</b>	<b>Segment Name</b>	<b>Req</b>	<b>Max Use</b>	<b>Repeat</b>	<b>Notes</b>
0100	<b>BHT06</b>	Claim/Encounter Identifier	R	1		Use value the value of "CH" – Chargeable (FFS) or "RP" – Reporting (Encounters) Claims.  The Plan will Reject any Claims that have "31" – Subrogation Demand.
<b>LOOP ID - 1000A – Submitter Name</b>					<b><u>1</u></b>	
0200	<b>NM109</b>	Submitter Identifier	R			For Direct Submitters Submitter's "ETIN" i.e., Use the Plan Submitter ID or 6-digit trading partner ID assigned during the EDI enrollment process.  For Clearinghouse submitters please use ID as per the clearinghouse
<b>LOOP ID - 1000B – Receiver Name</b>					<b><u>1</u></b>	
0200	<b>NM103</b>	Receiver Name	R	1		For Direct Submitters Use value "WELLCARE HEALTH PLANS, INC" (i.e., WellCare Health Plans of Georgia WellCare Health Plans of New York )  For Clearinghouse submitters please use ID as per the clearinghouse
0200	<b>NM109</b>	Receiver Primary ID	R	1		For Direct Use the value of Payer IID  For Clearinghouse submitters please use ID as per the clearinghouse

<b>Detail:</b>						
<u>Pos</u>	<u>Id</u>	<u>Segment Name</u>	<u>Req</u>	<u>Max Use</u>	<u>Repeat</u>	<u>Notes</u>
<b>LOOP ID - 2000A – Billing/Pay-To Provider Hierarchical Level</b>					<b>≥1</b>	
0030	<b>PRV03</b>	Billing Provider Specialty Information	S	1		<b>All States:</b> The correct Billing Provider Taxonomy Code <u>must</u> be Sent.
<b>LOOP ID - 2010AA – Billing Provider Name</b>					<b>1</b>	
0150	<b>NM108</b>	Billing Provider Primary Type	R	1		<b>All States:</b> All non Atypical Submitters <u>must</u> have value of "XX".  All Atypical Submitters <u>must</u> Not use this Element
0150	<b>NM109</b>	Billing Provider ID	R	1		<b>All States:</b> All non Atypical Submitters <u>must</u> have NPI.  All Atypical Submitters <u>must</u> Not use this Element
0350	<b>REF01</b>	Billing Provider Tax Identification	R	1		<b>All States:</b> All Atypical and Non Atypical Submitters are required to use the value of "EI".
0350	<b>REF02</b>	Billing Provider Tax Identification	R	1		<b>All States:</b> All Submitters are required to send in their "TAX ID".
0350	<b>REF01</b>	Billing Provider UPIN/License Information	R	2		<b>All States:</b> Only Atypical Submitters may use this REF segment.
0350	<b>REF02</b>	Billing Provider UPIN/License Information	R	2		<b>All States:</b> Only Atypical Submitters may use this REF segment.
<b>LOOP ID - 2000B – Subscriber Hierarchical Level</b>					<b>≥1</b>	
0050	<b>SBR01</b>	Payer Responsibility Sequence Number Code	R	1		Use the value of "P" if the Plan is the primary payer.
0050	<b>SBR09</b>	Claim Filing Indicator Code		1		Value equal to Medicaid or Medicare filing.
0070	<b>PAT09</b>	Pregnancy Indicator	S	1		Use indicator of "Y" if subscriber is pregnant.
<b>LOOP ID - 2010BA – Subscriber Name</b>					<b>1</b>	
0150	<b>NM108</b>	Subscriber Primary Identification code Qualifier	S-R	1		Use the value "MI".
0150	<b>NM109</b>	Subscriber Primary Identifier	S-R	1		Subscriber Medicaid/Medicare ID, the Plan ID
0320	<b>DMG03</b>	Subscriber Demographic Information	S-R	1		<b>All States:</b> All Submitters <u>must</u> send in "F" – Female or "M" – Male only.
<b>LOOP ID - 2010BB – Payer Name</b>					<b>1</b>	
0150	<b>NM108</b>	Identification code Qualifier				Use value "PI".
0150	<b>NM109</b>	Identification code				Use value Payer ID

**The WellCare Group of Companies**  
**5010 837P Claims**  
**Companion Guide**

LOOP ID - 2300 – Claim information					<u>100</u>	
1300	<b>CLM01</b>	Claim Submitters Identifier	R	1		<b>All States:</b> All Submitters are required to send Unique ID's for each claim sent.
1300	<b>CLM05-3</b>	Claim Frequency Type Code	R	1		<b>All States:</b> Use "1" on original Claim /Encounter submissions  Use "7" for Claim/Encounter Replacement (Adjustment)  Use "8" for Claim/Encounter void.  For both "7" and "8", include the original Wellcare Claim Number (WCN), as indicated in Loop 2300 REF02 (Original Reference Number).
1350	<b>DTP</b>	Last Menstrual Period	S-R	1		<b>All States:</b> All submitters <u>must</u> send this Segment when the Pregnancy Indicator is in the PAT09 in the 2000B loops is set to "Y" – Yes.
1800	<b>REF02</b>	Prior Authorization Number	S-R	1		<b>State Note:</b> <b>GA, LA</b> Submitters are required to submit the "G1" in the REF01 and Auth Number in the REF02.  <b>HI</b> Submitters are required to submit the "G1" in the REF01 Although this REF Segment can also be used for Referral Numbers, Med-QUEST is only concerned with PA Numbers for services that were authorized by Med-QUEST. Use this segment when the prior authorization is at the claim rather than the service line level.  <b>All States:</b> This is now a single segment for just the Prior Authorization Number.  All Submitters are required to send this segment when Wellcare has assigned a Prior Authorization Number.
1800	<b>REF02</b>	Referral Number	S-R	1		<b>State Note:</b> <b>GA, LA</b> Submitters are required to submit the "9F" in the REF01 and Referral Number in the REF02.  <b>All States:</b> This is now a single segment for just the Referral Number.  All Submitters are required to send this segment when the Plans has assigned a Referral Number
1800	<b>REF02</b>	Code qualifying the Reference Identification	S-R	1		<b>Sate Note:</b> <b>HI</b> Submitters are Required to submit "P4" in the REF01 when

**The WellCare Group of Companies**  
**5010 837P Claims**  
**Companion Guide**

						The Department of Human Services Social Services Division (DHS/SSD) is responsible for Medicaid Waiver Programs in Hawaii. SSD claims for Medicaid Waiver services are identified by a "W" in the Demonstration Project Identifier element.
1800	<b>REF02</b>	Original Reference Number (ICN/DCN)	S-R	1		<b>All States:</b> All Submitters are Required submit a "F8" in the <b>REF01</b> when <b>CLM05-3</b> (Claim Submission Reason Code) = "7", or "8" the <b>the Plan Trace Number</b> is assigned to a previously submitted Claim/Encounter and required to be sent in the transaction.
1900	<b>NTE01</b>	Note Reference Code	S-R	20		<b>All States:</b> For <b>MAS</b> procedure codes use "ADD" in the <b>NTE01</b> <b>State Note:</b> <b>OH</b> Medicaid Co-Payments exclusions – Send in "ADD" in the <b>NTE01</b>  <b>IL</b> Must use "ADD" when the services require additional information to be reported.
1900	<b>NTE02</b>	Description	S-R			<b>All States:</b> For <b>MAS</b> procedure codes see CMS documentation. <b>State Notes:</b> <b>OH</b> When Medicaid co-payment exclusion applies, the 10 character code (see below) <u>must</u> be the first item in the <b>NTE02</b> . There <u>must</u> always be a single space between the word COPAY and the fourth character exclusion Code. <ul style="list-style-type: none"> <li>• COPAY EMER (Emergency)</li> <li>• COPAY HSPC (Hospice)</li> <li>• COPAY PREG (Pregnancy)</li> </ul> <b>IL-</b> For all claims that are special priced, include the appropriate required detail in this section. For emergency and non-emergency transportation claims, this element will contain the State, Vehicle License Number, Origin Time, and Destination Time. See section on Transportation claims under the Payer Specific Business Rules and Limitations section for more detail.

**The WellCare Group of Companies**  
**5010 837P Claims**  
**Companion Guide**

1950	<b>CR104</b>	Ambulance Transport Reason Code	S-R	1	<p><b>States Note:</b>  <b>FL</b> Enter the Ambulance Transport Reason Code.  <b>Note:</b> Refer to the 837 Professional Implementation Guide for the valid code values.</p> <p><b>GA</b> Ambulance Transport Reason Code  <b>'A'</b> – Patient was transported to nearest facility for care of symptoms, complaints, or both  Can be used to indicate that the patient was transferred to a residential facility.  <b>'B'</b> – Patient was transported for the benefit of a preferred physician  <b>'C'</b> – Patient was transported for the nearness of family members  <b>'D'</b> – Patient was transported for the care of a specialist or for availability of specialized equipment  <b>'E'</b> – Patient Transferred to Rehabilitation Facility</p>
1950	<b>CR105</b>	Ambulance Unit or Basis for Measurement Code	S-R	1	<p><b>State Note:</b>  <b>FL</b>- 'DH' – Miles.</p>
1950	<b>CR106</b>	Ambulance Transport Distance	S-R	1	<p><b>State Note:</b>  <b>FL</b> - Florida Medicaid will process only the whole number when units are entered with decimals.  <b>Example:</b> Units entered on the transaction 3.75 will be processed as 3 units.  <b>GA</b> - Quantity  <b>IL</b> - Transportation providers must report the number of "loaded" miles.</p>
2200	<b>CRC01</b>	Ambulance Certification - Code Category	S-R	1	<p><b>State Note:</b>  '07' – Ambulance Certification  The CRC segment is required if CR1 is used</p>
2200	<b>CRC02</b>	Ambulance Certification - Certification Condition Code Applies Indicator	S-R	1	<p><b>State Note:</b>  <b>'Y'</b> – Yes  <b>'N'</b> – No  CRC02 is a Certification Condition Code applies indicator. A "Y" value indicates the condition codes in CRC03 through CRC07 apply; an "N" value indicates the condition codes in CRC03 through CRC07 do not apply.</p>
2200	<b>CRC03</b>	Ambulance Certification - Condition Indicator	S-R	1	<p><b>State Note:</b>  <b>GA</b> - '01' – Patient was admitted to a hospital  <b>'04'</b> – Patient was moved by stretcher  <b>'05'</b> – Patient was unconscious or in shock</p>

**The WellCare Group of Companies**  
**5010 837P Claims**  
**Companion Guide**

						<p>'06' – Patient was transported in an emergency situation  '07' – Patient had to be physically restrained  '08' – Patient had visible hemorrhaging  '09' – Ambulance service was medically necessary  '12' – Patient is confined to a bed or chair</p>
2200	<b>CRC01</b>	EPSDT Referral - Code Category	S-R	1		<p><b>State Note:</b>  <b>FL,GA-</b> 'ZZ' – Mutually Defined  Enter this for Child Health Check-Up Screening Referral Information</p>
2200	<b>CRC02</b>	EPSDT Referral - Certification Condition Indicator	S-R	1		<p><b>State Note:</b>  <b>FL,GA</b> – 'Y' – Yes  'N' – No  For Child Health Check-Up screenings enter a "Y" if the patient is referred to another provider as a result of the screening.  Enter 'N' if no referral is made.  If 'N' is entered here enter 'NU' in 2300, CRC03</p>
2200	<b>CRC03</b>	EPSDT Referral - Condition Code	S-R	1		<p><b>State Note:</b>  <b>FL-GA</b> Enter one of the following valid values. For Child Health Check-Up Exam Result:  'AV' – Patient Refused Referral  'NU' – Not Used (Patient Not Referred)  'S2' – Under Treatment  'ST' – New Services Requested</p>
<b>LOOP ID – 2310A – Referring Provider Name</b>					<b>1</b>	
2500	<b>NM108</b>	Referring Provider Name	S-R	1		<p><b>All States:</b>  All non Atypical Submitters <u>must</u> have value of "XX".   All Atypical Submitters <u>must</u> Not use this Element</p>
2500	<b>NM109</b>	Referring Provider ID	R	1		<p><b>All States:</b>  All non Atypical Submitters <u>must</u> have NPI.   All Atypical Submitters <u>must</u> Not use this Element</p>
2710	<b>REF01</b>	Referring Reference Identification Qualifier	S	5		<p><b>All States:</b>  Only Atypical Submitters can use this Segment</p>
2710	<b>REF02</b>	Referring Provider Secondary Identification	S	5		<p><b>All States:</b>  Only Atypical Submitters can use this Segment</p>
<b>LOOP ID – 2310B – Rendering Provider Name</b>					<b>1</b>	
2500	<b>NM108</b>	Rendering Provider Name	S-R	1		<p><b>All States:</b>  All non Atypical Submitters <u>must</u> have value of "XX".   All Atypical Submitters <u>must</u> Not use this Element</p>
2500	<b>NM109</b>	Rendering Provider ID	R	1		<p><b>All States:</b>  All non Atypical Submitters <u>must</u></p>



**The WellCare Group of Companies**  
**5010 837P Claims**  
**Companion Guide**

						have NPI.  All Atypical Submitters <u>must</u> Not use this Element
2550	<b>PRV03</b>	Rendering Taxonomy Code	S-R	1		<b>All States:</b> All Submitters <u>must</u> send the Rendering Provider Taxonomy Code as per the 837  <b>State Notes:</b> <b>CT GA IN LA KY</b> Submitters are required to send in the Taxonomy Codes  <b>MO</b> Submitters are required to send in the Taxonomy Codes if submitter has multiple MO HealthNet Legacy Provider ID's
2710	<b>REF01</b>	Rendering Reference Identification Qualifier	S	3		<b>All States:</b> Only Atypical Submitters can use this Segment
2710	<b>REF02</b>	Rendering Provider Secondary Identification	S	3		<b>All States:</b> Only Atypical Submitters can use this Segment
<b>LOOP ID – 2310C Service Facility Location</b>					<b><u>1</u></b>	
2500	<b>NM1</b>	Service Facility Location	S-R	1		<b>All States:</b> All Submitters <u>must</u> use this Loop when the Physical Location where the service took place is different then the Address in the Billing Provider Name (2010AA) Loop
2650	<b>N301</b>	Service Facility Location Address	R	1		<b>All States:</b> All Submitters <u>must</u> send in Physical Address. The Plan we reject any claims that contain a P.O. Box in this segment.
2710	<b>REF01</b>	Service Facility Location Secondary Identification Qualifier	S	3		<b>All States:</b> Only Atypical Submitters can use this Segment
2710	<b>REF02</b>	Service Facility Location Secondary Identification	S	3		<b>All States:</b> Only Atypical Submitters can use this Segment
<b>LOOP ID – 2310E Ambulance Pick-Up Location</b>					<b><u>1</u></b>	
2500	<b>NM1</b>	Ambulance Pick-Up Location	S-R	1		<b>All States:</b> All Transportation Submitters <u>must</u> use this Loop.
2650	<b>N301</b>	Ambulance Pick-Up Location Address	R	1		<b>All States:</b> All Transportation Submitters <u>must</u> send in Physical Address. The Plan will reject any claims that contain a P.O. Box in this segment. <b>NOTE:</b> If the ambulance pickup location is in an area where there are no street addresses, enter a description of where the service was rendered (for example, 'crossroad of State Road 34 and 45' or 'Exit near Mile marker 265 on Interstate 80'.)
2700	<b>N4</b>	Ambulance Pick-Up Location City, State Zip Code	R	1		<b>All States:</b> All Transportation Submitters <u>must</u> send this in

The WellCare Group of Companies  
5010 837P Claims  
Companion Guide

LOOP ID – 2310F - Ambulance Drop-Off Location					1	
2500	NM1	Ambulance Drop-Off Location	S-R	1		<b>All States:</b> All Transportation Submitters <u>must</u> use this Loop.
2650	N301	Ambulance Drop-Off Location Address	R	1		<b>All States:</b> All Transportation Submitters <u>must</u> send in Physical Address. The Plan will reject any claims that contain a P.O. Box in this segment. <b>NOTE:</b> If the ambulance pickup location is in an area where there are no street addresses, enter a description of where the service was rendered (for example, 'crossroad of State Road 34 and 45' or 'Exit near Mile marker 265 on Interstate 80'.)
2700	N4	Ambulance Drop-Off Location City, State Zip Code	R	1		<b>All States:</b> All Transportation Submitters <u>must</u> send this in
LOOP ID – 2320 – Other Subscriber Information					10	
2900	SBR01	Payer Responsibility Sequence Number Code	R	1		<b>All States:</b> All Vendor / Provider Submitters that Adjudicate Claims for The Plan <u>must</u> make them self's the Primary "P"  In the SBR01 Element in the Subscriber Information (2000B) <u>must</u> be sent to the next available Payer Responsibility Number Code
2950	CAS02	Claim Adjustment Reason	S	5		<b>State Note:</b> GA interest paid on the claim should be reported in a CAS Segment. Please use Code "225" for Interest Payments <b>NOTE:</b> Do not report interest Paid as a separate Line item on the Claim / Encounter.
3000	AMT02	Coordination of Benefits (COB) Payer Paid Amount	S	1		<b>All States:</b> All Vendor / Provider Submitters that Adjudicate Claims for The plan <u>must</u> send this Segment.  This Element <u>must</u> be the Amount paid by The Vendor to the Provider.
LOOP ID – 2330B Other Payer Name			S		1	
2250	NM103	Name Last or Organization Name	R	1		<b>All States:</b> All Vendor / Provider Submitters that Adjudicate Claims for the Plan <u>must</u> send this Segment.  The Vendor / Provider Submitters who are Paying the Claim / Encounter <u>must</u> be in this Element.
2250	NM109	Identification Code	R	1		<b>All States:</b> All Vendor / Provider Submitters that Adjudicate Claims for the Plan <u>must</u> send this Segment  The Vendor / Provider

**The WellCare Group of Companies**  
**5010 837P Claims**  
**Companion Guide**

						Submitters who are Paying the Claim / Encounter <u>must</u> have ID. This will be used in the Line Adjudication Information (2430) Loop in the SVD01.
<b>LOOP ID – 2400 – Service Line Loop</b>					<b><u>50</u></b>	
	<b>NTE01</b>	Note Reference Code	R-S	1		<p><b>State Note:</b>  KY - Submitters that have Program Specific Required Information For Kentucky Medicaid for Professional Claims Processing please see Commonwealth of Kentucky Notes: in section Reporting States Notes in this Companion Guide</p> <p>'ADD' – Additional Information</p>
	<b>NTE02</b>	Note Description	R	1		<p><b>State Note:</b>  KY – please see Commonwealth of Kentucky Notes: in section Reporting States Notes in this Companion Guide for the produces and qualifiers for each of the categories below:</p> <p>Time of Pick-up – Military Time</p> <p>School Location Identifier</p> <p>Number of Students – Employee ID</p> <p>Employee ID</p> <p>Referral Code – Vaccine Code</p> <p><b>NOTE:</b> The 837P can only have 1 NTE segment per claim.</p>
<b>LOOP ID – 2420A – Rendering Provider Name</b>					<b><u>1</u></b>	
5050	<b>PRV03</b>	Taxonomy Code	S-R	1		<p><b>State Note:</b>  MO IL Submitters are required to send in the Taxonomy Codes if submitter has multiple MO HealthNet Legacy Provider ID's</p>
<b>LOOP ID – 2430 Line Adjudication Information</b>					<b><u>15</u></b>	
5400	<b>SVD01</b>	Identification Code	S-R	1		<p><b>All States:</b>  All Vendor / Provider Submitters that Adjudicate Claims for the Plan <u>must</u> send this Segment</p> <p>The Vendor / Provider Submitters who are Paying the Claim / Encounter <u>must</u> have ID. This will be the same as in the Other Payer Name (2330B) Identification Code in the NM109.</p>
5400	<b>SVD02</b>	Monetary Amount	R	1		<p><b>All States:</b>  All Vendor / Provider Submitters that Adjudicate Claims for the Plan <u>must</u> send this Segment</p> <p>This is how much was Paid by the Vendor / Provider after Check Run.</p>

**The WellCare Group of Companies  
5010 837P Claims  
Companion Guide**

5450	<b>CAS02</b>	Claim Adjustment Reason Code	R	1		<p><b>All States:</b> All Vendor / Provider Submitters that Adjudicate Claims for the Plan <u>must</u> send this Segment</p> <p>This <u>must</u> be HIPAA compliant Reason Code.</p>
5450	<b>CAS03</b>	Monetary Amount	R	1		<p><b>All States:</b> All Vendor / Provider Submitters that Adjudicate Claims for the Plan <u>must</u> send this Segment</p> <p>This is the Difference between what the Vendor / Provider paid and how much was Billed.</p>
5500	<b>DTP03</b>	Date Time Period	R	1		<p><b>All States:</b> All Vendor / Provider Submitters that Adjudicate Claims for the Plan <u>must</u> send this Segment</p> <p>The Vendor / Provider <u>must</u> use the Check Date for the Payment Date.</p>

FURNISHED

## ATTACHMENT A

### Glossary

Term	Definition
<b>HIPAA</b>	In 1996, Congress passed into federal law the Health Insurance Portability and Accountability Act (HIPAA) in order to improve the efficiency and effectiveness of the entire health care system. The provisions of HIPAA, which apply to health plans, healthcare providers, and healthcare clearinghouses, cover many areas of concern including, preventing fraud and abuse, preventing pre-existing condition exclusions in health care coverage, protecting patients' rights through privacy and security guidelines and mandating the use of a national standard for EDI transactions and code sets.
<b>SSL</b> <b>(Secure Sockets Layer)</b>	SSL is a commonly used protocol for managing the security of a message transmission through the Internet. SSL uses a program layer located between the HTTP and TCP layers. The "sockets" part of the term refers to the sockets method of passing data back and forth between a client and a server program in a network or between program layers in the same computer. SSL uses the public-and-private key encryption system from RSA, which also includes the use of a digital certificate.
<b>Secure FTP (SFTP)</b>	Secure FTP, as the name suggests, involves a number of optional security enhancements such as encrypting the payload or including message digests to validate the integrity of the transported files to name two examples. Secure FTP uses Port 21 and other Ports, including SSL.
<b>AUTH SSL</b>	AUTH SSL is the explicit means of implementing secure communications as defined in RFC 2228. AUTH SSL provides a secure means of transmitting files when used in conjunction with an FTPserver and client that both support AUTH SSL.
<b>Required Segment</b>	A required segment is a segment mandated by HIPAA as mandatory for exchange between trading partners.
<b>Situational Segment</b>	A situational segment is a segment mandated by HIPAA as optional for exchange between trading partners.
<b>Required Data Element</b>	A mandatory data element is one that <u>must</u> be transmitted between trading partners with valid data.
<b>Situational Data Element</b>	A situational data element may be transmitted if data is available. If another data element in the same segment exists and follows the current element the character used for missing data should be entered.
<b>N/U (Not Used)</b>	An N/U (Not Used) data element included in the shaded areas if the Implementation Guide is NOT USED according to the standard and no attempt should be made to include these in transmissions.
<b>ATTENDING PROVIDER</b>	The primary individual provider who attended to the client/member during an in-patient hospital stay. This must be identified in 837I.
<b>BILLING PROVIDER</b>	The Billing Provider entity may be a health care provider, a billing service, or some other representative of the provider.
<b>IMPLEMENTATION GUIDE</b>	Instructions for developing the standard ANSI ASC X12N Health Care

Term	Definition										
<b>(IG)</b>	Claim 837 transaction sets. The Implementation Guides are available from the Washington Publishing Company.										
<b>PAY-TO-PROVIDER</b>	This entity may be a medical group, clinic, hospital, other institution, or the individual provider who rendered the service.										
<b>REFERRING PROVIDER</b>	Identifies the individual provider who referred the client or prescribed Ancillary services/items such as Lab, Radiology and Durable Medical Equipment (DME).										
<b>RENDERING PROVIDER</b>	The primary individual provider who attended to the client/member. They <u>must</u> be identified in 837P										
<b>TRADING PARTNERS (TPs)</b>	Includes all of the following; payers, switch vendors, software vendors, providers, billing agents, clearinghouses										
<b>DATE FORMAT</b>	All dates are eight (8) character dates in the format CCYYMMDD. The only date data element that varies from the above standard is the Interchange Date data element located in the ISA segment. The Interchange Data date element is a six (6) character date in the YYMMDD format.										
<b>DELIMITERS</b>	<p>A delimiter is a character used to separate two (2) data elements or sub-elements, or to terminate a segment. Delimiters are specified in the interchange header segment, ISA. The ISA segment is a 105 byte fixed length record. The data element separator is byte number 4; the component element separator is byte number 105; and the segment terminator is the byte that immediately follows the component element separator. Once specified in the interchange header, delimiters are not to be used in a data element value elsewhere in the transaction. The following characters are used as data delimiters for all transaction segments:</p> <table border="1" data-bbox="573 1157 1403 1314"> <thead> <tr> <th data-bbox="573 1157 987 1192">CHARACTER</th> <th data-bbox="987 1157 1403 1192">PURPOSE</th> </tr> </thead> <tbody> <tr> <td data-bbox="573 1192 987 1224">* Asterisk</td> <td data-bbox="987 1192 1403 1224">Data Element Separator</td> </tr> <tr> <td data-bbox="573 1224 987 1255">: COLON</td> <td data-bbox="987 1224 1403 1255">Sub-Element Separator</td> </tr> <tr> <td data-bbox="573 1255 987 1287">^ Carrot</td> <td data-bbox="987 1255 1403 1287">Repetition Separator</td> </tr> <tr> <td data-bbox="573 1287 987 1314">~ Tilde</td> <td data-bbox="987 1287 1403 1314">Segment Terminator</td> </tr> </tbody> </table>	CHARACTER	PURPOSE	* Asterisk	Data Element Separator	: COLON	Sub-Element Separator	^ Carrot	Repetition Separator	~ Tilde	Segment Terminator
CHARACTER	PURPOSE										
* Asterisk	Data Element Separator										
: COLON	Sub-Element Separator										
^ Carrot	Repetition Separator										
~ Tilde	Segment Terminator										

## ATTACHMENT B

### 999 Interpretation

The examples below show an accepted and a Rejected X12 N 999. On the Plan FTP site in the respective Provider directory the X12N 997 files, when opened, will display as one complete string without carriage returns or line feeds. In the examples below we added carriage returns at the end of each of the segments.

#### Accepted 999

```
ISA~00~      ~00~      ~ZZ~123456789  ~ZZ~987654321  ~111211~2345~^~00501~000000001~0~P~+'  
GS~FA~123456789~133052274~987654321~2345~1~X~005010X231A1'  
ST~999~0001~005010X231A1'  
AK1~HC~77123~005010X222A1'  
AK2~837~0001~005010X222A1'  
IK5~A'  
AK9~A~1~1~1'  
SE~6~0001'  
GE~1~1'  
IEA~1~000000001'
```

#### Rejected 999

```
ISA~00~      ~00~      ~ZZ~123456789  ~ZZ~987654321  ~111227~1633~^~00501~000000001~0~P~+'  
GS~FA~123456789~987654321~20111227~1633~1~X~005010X231A1'  
ST~999~0001~005010X231A1'  
AK1~HC~3264~005010X222A1'  
AK2~837~000000060~005010X222A1'  
IK3~SV5~32~2400~8'  
CTX~CLM01+0116.0090738.01'  
IK4~4~782~I9'  
IK4~6~594~I9'  
IK3~SV5~43~2400~8'  
CTX~CLM01+0116.0090738.01'  
IK4~4~782~I9'  
IK4~6~594~I9'  
IK5~R~I5'  
AK9~R~1~1~0'  
SE~14~0001'  
GE~1~1'  
IEA~1~000000001'
```

#### Partial 999

```
ISA~00~      ~00~      ~ZZ~123456789  ~ZZ~987654321  ~111115~2119~^~00501~000000001~0~P~+'  
GS~FA~123456789~RHCLM117~20111115~2119~1~X~005010X231A1'  
ST~999~0001~005010X231A1'  
AK1~HC~184462723~005010X222A1'  
AK2~837~000000001~005010X222A1'  
IK5~A'  
AK2~837~000000002~005010X222A1'  
IK5~A'  
AK2~837~000000003~005010X222A1'  
IK5~A'  
AK2~837~000000004~005010X222A1'  
IK5~A'  
AK2~837~000000005~005010X222A1'  
IK5~A'  
AK2~837~000000006~005010X222A1'  
IK5~A'  
....  
AK2~837~000000126~005010X222A1'  
IK5~A'  
AK2~837~000000127~005010X222A1'  
IK5~A'  
AK2~837~000000128~005010X222A1'
```

IK3~NM1~22~2310~8'  
CTX~CLM01+001-375436/483311'  
IK4~4~1036~I9'  
IK3~NM1~40~2310~8'  
CTX~CLM01+001-375436/483312'  
IK4~4~1036~I9'  
IK3~NM1~58~2310~8'  
CTX~CLM01+001-375436/483313'  
IK4~4~1036~I9'  
IK3~NM1~76~2310~8'  
CTX~CLM01+001-387563/483314'  
IK4~4~1036~I9'  
IK3~NM1~94~2310~8'  
IK5~E~I5'  
AK2~837~000000129~005010X222A1'  
IK5~A'  
AK2~837~000000130~005010X222A1'  
IK5~A'  
AK2~837~000000131~005010X222A1'  
IK5~A'  
...  
AK2~837~000000277~005010X222A1'  
IK5~A'  
AK2~837~000000278~005010X222A1'  
IK5~A'  
AK2~837~000000279~005010X222A1'  
IK3~NM1~46~2310~8'  
CTX~CLM01+599440'  
IK4~4~1036~I9'  
IK3~NM1~72~2310~8'  
CTX~CLM01+599450'  
IK4~4~1036~I9'  
IK5~E~I5'  
AK2~837~000000280~005010X222A1'  
IK5~A'  
AK2~837~000000281~005010X222A1'  
IK5~A'  
AK2~837~000000282~005010X222A1'  
IK5~A'  
...  
AK2~837~000000729~005010X222A1'  
IK5~A'  
AK2~837~000000730~005010X222A1'  
IK5~A'  
AK2~837~000000731~005010X222A1'  
IK5~A'  
AK9~P~731~731~730'  
SE~1696~0001'  
GE~1~1'  
IEA~1~000000001'



## The WellCare Group of Companies (The Plan)



'Ohana Health Plan, a plan offered by WellCare Health Insurance of Arizona, Inc.

WellCare Health Insurance of Illinois, Inc.

WellCare Health Insurance of New York, Inc.

WellCare of Texas, Inc.

WellCare Health Plans of New Jersey, Inc.

WellCare of Florida, Inc.

HealthEase of Florida, Inc.

WellCare of Louisiana, Inc.

WellCare of New York, Inc.

WellCare of Connecticut, Inc.

WellCare of Georgia, Inc.

Harmony Health Plan of Illinois, Inc.

WellCare of Ohio, Inc.

WellCare of Kentucky, Inc.